

ZEPPELIN[®]
WE CREATE SOLUTIONS

**WHAT YOU NEED,
IS WHAT YOU GET**



Customer Service

www.zeppelin.com



OUTSTANDING SERVICE FOR INDIVIDUAL SYSTEMS

We are at your disposal with a committed and competent service team world-wide so that your systems will grant you competitive advantages in the long term. Our 5 service modules leave nothing to be desired.



Remote-Service

- Reactive fault remedy via VPN/Internet
- Comprehensive remote diagnosis
- Preventive inspection
- Software-Update
- Service-Hotline

Your advantages

- Often more cost-effective, faster and more flexible than a service on site
- Generation of the maximum system availability

Original spare parts

- Standardized start-up packages
- Individual spare part proposals
- Individual supply service for spare parts on stock

Your advantages

- Original quality
- Accurately fitting
- Spare parts on stock within 24 h

Comprehensive service concept

- Advice with respect to system optimization and stock keeping of spare parts
- Inspection and maintenance contracts
- Repair service
- World-wide service on site

Your advantages

- Excellent advice, analysis, diagnostic
- Minimization of the risk of default
- High system availability
- Repair with original spare parts

Customer trainings

- Basic trainings
- Trainings for start-up of Zeppelin systems and components
- Trainings for maintenance and inspection
- Trainings for automation technology and EMSR
- Operator trainings
- Trainings on customer's specific requests
- Inhouse trainings

Your advantages

- Adjusted to your individual requirements
- Praxis orientated execution on site
- Profit from experts' knowledge

System optimization

- Modification of existing systems
- Revamping
- De-bottlenecking
- Modernization of existing systems

Your advantages

- Increase of capacity
- Removal of capacity bottlenecks
- Increase of efficiency
- Cost reduction
- Increase in value



You get more information on the 5 service modules and further individual proposals from:

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